

2012 Resilience Benchmarking

Update 31 July 2012

The title of this year's benchmarking is Technology and Cyber Resilience and consists of 5 surveys on the following subject areas:

- Governance, people, organisation and vendor management
- Critical systems
- Critical infrastructure
- Incident management
- Threat and vulnerability management

A pilot test of the Technology and Cyber Resilience benchmarking surveys, instructions and processes took place with volunteer organisations and was completed on 17 July. With feedback from both the pilot organisations and the Resilience Benchmarking Support Group (RBSG) as well as other sector groups, improvements have been made to the surveys and supporting documentation.

Communication

A letter has been sent to the CEOs of participating firms, confirming their participation and the deadline for submission. An email has also been sent to the business continuity contacts who will coordinate their individual firm's response providing all of the benchmarking surveys and instructions.

Timeline

The benchmarking surveys have been launched today (31 July 2012). We appreciate that this is a busy year and accordingly have allowed 9 weeks for organisations to respond; responses are due by 5pm on 28 September 2012.

Summaries of individual firms' results, comparing their responses against all participating firms and infrastructure providers, will be provided to those taking part. The results will highlight standard and leading practice (where available) however, no individual organisation will be identified in the results. We intend to provide participating firms with their results in December this year (2012) and the Project Team will seek feedback for discussion.

A discussion paper summarising key trends and findings for the sector, and an updated Business Continuity Management Practice Guide (BCMPG) will be published in February 2013.

Below is an updated timeline:

31 July 2012	Surveys launched
28 September 2012	Surveys returned (9 weeks)
September – Mid October 2012	Survey analysis
December 2012	Individual firm results reports released
February 2013	Publish discussion paper and updated BCMPG

Contact Details

If you have any questions relating to benchmarking in 2012 please email

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